

Wilkesboro Police Department



2012 Annual Report

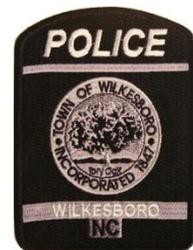


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To: Citizens of the Town of Wilkesboro
Mayor Mike Inscore
Members of Town Council
Town Manager Ken Noland

On behalf of the men and women of the Wilkesboro Police Department, it is my pleasure to present the 2012 Wilkesboro Police Department Annual Report. Whether you are a resident of Wilkesboro, student, business owner or a visitor to our town, I trust you will find something of interest within this report. It is my hope that this report provides you with an understanding of the quality and level of service you expect and receive from this professional Police Department.

I continue to be honored to serve the residents of the Town of Wilkesboro as your Chief of Police. I am also proud to support the accomplishments and fine work of the men and women of this department that continually provide quality service each and every day, to provide you with the best policing services available.

Allow me to extend my personal appreciation to our fine citizens, local officials, and the officers and employees of the Wilkesboro Police Department for their gracious support of me and the professional law enforcement services we provide.

We are thankful for, and recognize, the support provided by the Wilkesboro Town Council, Town Manager, Town Administration and other Town Departments.

Sincerely,

Robert D. Bowlin

Mission Statement of the Wilkesboro Police Department:

Not One Step Backwards with

Service, Accountability, Professionalism, Integrity, and Dignity

We provide quality law enforcement to our community with Service, Accountability, Professionalism, Integrity, and Dignity. We will always work in unison with our citizens and law enforcement partners while applying our objectives to make Wilkesboro a great place to Live, Work, and Visit.

Service-Our community and department members are deserving of our full efforts and attention every minute of every day.

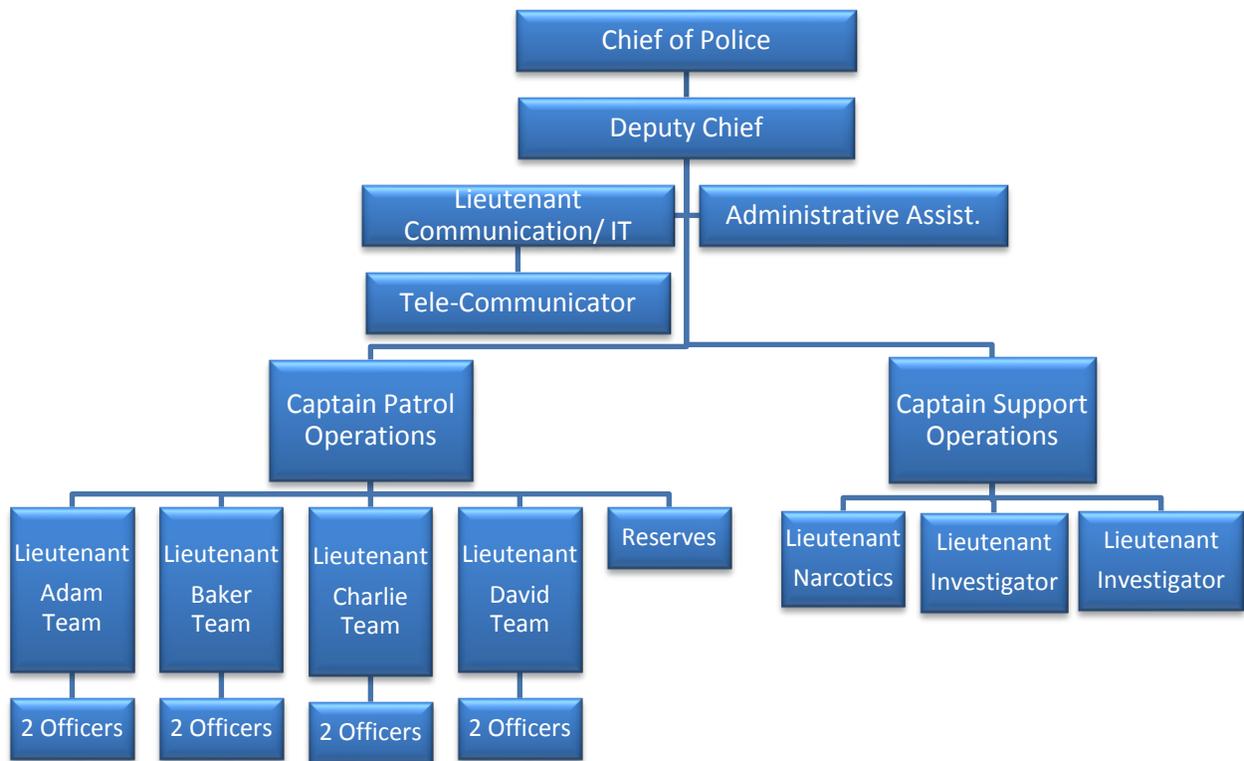
Accountability-We recognize that personal and organizational ethics are essential for the department to perform at the highest professional level and to the accomplishment of our mission. We know that we must always be transparent with the ones we serve and report to them often. We realize that the Wilkesboro Police Department ultimately belongs to the citizens

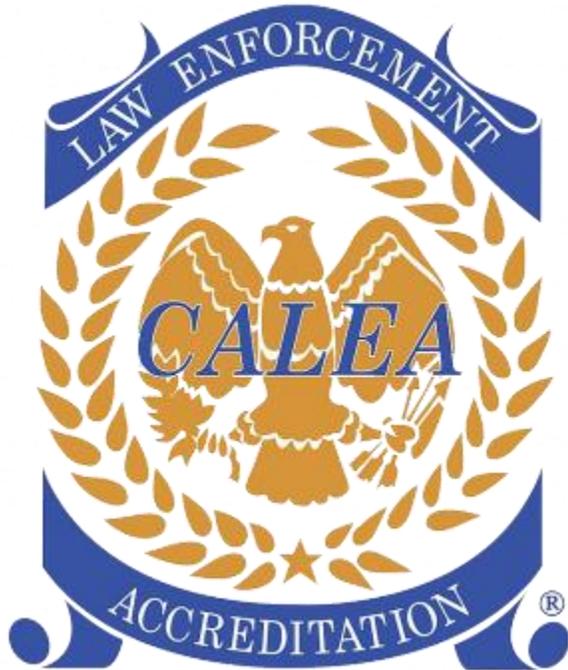
Professionalism-We strive for excellence in providing quality service while maintaining a work environment that develops our members through effective, timely training and progressive leadership.

Integrity-Greatly valued by the Wilkesboro Police Department. Departmental integrity requires that members maintain the highest standards for the law enforcement profession and are held accountable for the exercise of their authority. The Constitutions of the United States and of North Carolina, State statutes, and Departmental Policy serve to establish boundaries by which authority may be responsibly used recognizing that policies and procedures cannot be written to anticipate every circumstance in which authority may be exercised appropriately.

Dignity-Treating everyone with a caring and compassionate attitude while ensuring fairness and equality for all.

2012 Organizational Chart





CALEA

CALEA is an acronym for the Commission on Accreditation for Law Enforcement Agencies, Inc. The purpose of this program is to improve the delivery of public safety services by maintaining a body of standards developed by public safety practitioners, establishing and maintaining an accreditation process, and recognizing professional excellence. The accreditation process involves a complete review of Departmental standards and an inspection of compliance with those standards. The review is conducted by independent experts

in the field of law enforcement, who come from all over the United States. The auditors spend time with officers to ensure their understanding and knowledge of the CALEA process, and they also reach out to the community by allowing the community to comment on the quality of services provided by the Department.

CALEA is a Departmental-wide function and is administered by the Support Operations Division Captain. Various compliance reports are assigned to different personnel within the Department. Compliance reports include analyses, summaries, and evaluations that must be completed on a time sensitive schedule. The Support Operations Division Captain ensures that reports are completed and maintains files of corresponding standards. Although CALEA requires a great deal of hard work on behalf of the Police Department and Town, it produces a number of benefits. Examples of benefits include international recognition, agency accountability, and professional excellence.

The Department was first awarded the CALEA accreditation on November 19, 2011. The Department will be up for reaccreditation at the CALEA conference in Albuquerque, New Mexico in November 2014.

New Officer's

The Wilkesboro Police Department hired two officers in 2012. These officers filled vacancy's from current staff.



Officer Nathan Dancy came to the department in March 2012, after completing his Basic Law Enforcement Training Program at Wilkes Community College.

Officer Daniel Hall came to the department in June 2012, after completing his Basic Law Enforcement Training Program at Wilkes Community College.





Division Commander

Captain Craig Garris

Team Supervisors

Adam Team

Sgt. Chris Arnder

Baker Team

Lt. Brian McManus

Charlie Team

Officer Jerry Parsons

David Team

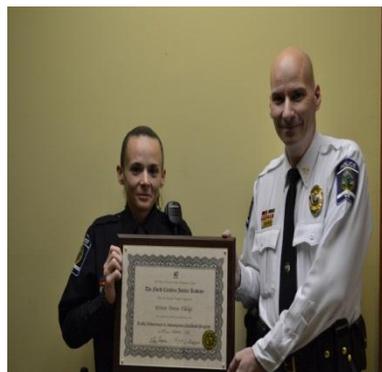
Lt. Ronnie Price



Patrol Operations Division

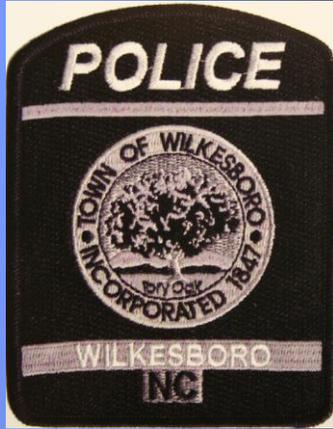
The Patrol Division is commanded by Captain Craig Garris and is the largest section in the agency. There are 12 full-time and 2 part-time sworn officers assigned to the patrol division. The officers are divided into four teams of three officers. The four patrol teams each have a Lieutenant. These teams work a rotating 12-hour schedule and they are the first persons to respond to all crimes, including responding to 911 calls, calls for service, domestic disturbances and shopliftings. The Patrol Division operates under a patrol based investigation approach to all crimes. All personnel assigned to the Patrol Division are responsible for taking a proactive approach to partnerships, prevention and problem solving in the Wilkesboro Community.

In 2012, the Patrol Division responded to 9,579 calls for service and completed 1,606 Investigative Reports, 535 Crash Investigations and issued 1,785 Traffic Citations.



In 2012, Senior Officer Kristen Elledge was awarded her Traffic Enforcement and Investigation Certificate. During this training she attained over 500 hours of training related to traffic

crashes which included Pedestrian Crash Investigation and At-Scene Crash Investigation. Officer Elledge is the 195th graduate from the program which is delivered through the North Carolina Justice Academy.



Division Commander

Captain Tommy Rhodes

Investigators

Lt. Jason Delbert

Lt. Chris Handy

Lt. Rocky Moore



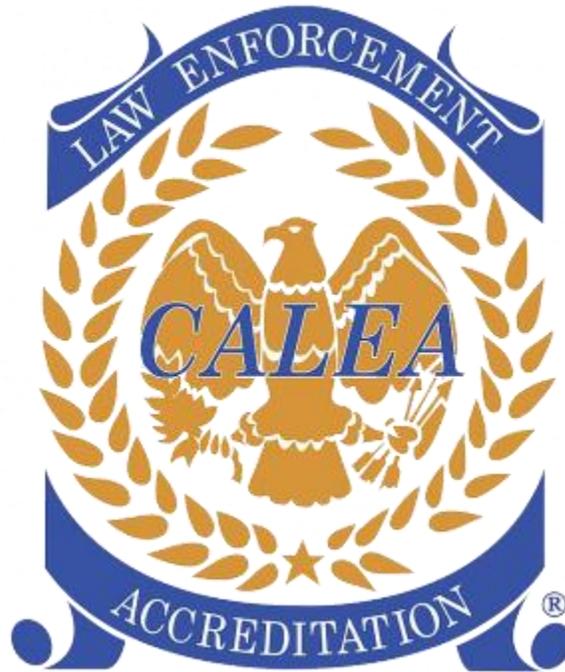
Support Operations Division

The Support Operations Division is commanded by Captain Tommy Rhodes and is staffed by three Lieutenant Investigators. Two of these investigators are assigned to handle felony crimes including homicide, rape, robbery, theft and fraud cases. One investigator is assigned to investigate drugs and vice cases. The investigators employ a team approach to major crime investigations, where multiple investigators are assigned to all major crimes such as a homicide or robbery. This division is also responsible for several other duties within the department to include; Evidence and Property Management, Quartermaster, Fleet Inspections, Recruitment and Selection, Background Investigations and Law Enforcement Accreditation.

Two of the three Investigators are also trained in Crime Scene Investigation which allows the department to process crime scenes without calling for assistance from outside agencies.

In 2012, the department recovered property valued at \$121,025.57. These items included seven automobiles, three firearms and \$10,626.10 worth of power tools.

ANNUAL REVIEW



AND ANALYSIS

Response to Aggression

Because the application of force on an individual by a police officer is subject to close scrutiny by society the Wilkesboro Police Department investigates all incidents involving officers where some type of response was used on an individual. All responses must be reasonable and necessary. Each response to aggression incident is reviewed by the Division Commander and then by the administrative staff for compliance with policy and reasonableness of the response used.

During 2012 Wilkesboro Police Department Officers were involved in 10 response to aggression incidents. All were reviewed and found to be justified and within policy. Below is a breakdown of the incidents for 2012.

Shift	2010	2011	2012
Day (0700-1900)	4	7	4
Night (1900-0700)	13	7	6
Division			
Patrol	17	14	10
Support	0	0	0
Suspect Activity			
Assaultive	1	0	1
Non-Compliant	5	5	3
Running/Evading	6	3	5
Fighting	2	3	1
Known Threat/Felony Stop	3	3	0
Weapon Found on Suspect	4	1	0
Officer Response			
Firearm (Drawn)	4	1	1
Firearm (Fired)	0	0	0
Hands	4	13	2
Taser	6	0	6
Pepper Spray	0	0	1
Response by Race			
White	13	12	6
Black	2	2	3
Other	2	0	1
Response by Sex			
Male	14	12	7
Female	3	2	2
Totals	17	14	10

Internal Affairs/Complaints

The Wilkesboro Police Department investigates all complaints received by the agency. Complaints may be received in writing, in person, by telephone, by email and anonymous complaints are accepted. The preferred method is in writing on a *Citizen Complaint Form*.

The agency uses a two-tiered investigative system that involves the First Line Supervisors for minor complaints that may be a misunderstanding of policy or procedures and a formal investigation for more serious complaints. All officers assigned to internal investigations have specialized training in internal investigation affairs. The Chief of Police assigns all complaints to either a First Line Supervisor, Division Commander or to Internal Affairs for complete investigation.

The agency investigated eight complaints filed in 2012 on employees of the Wilkesboro Police Department. All complaints were on full-time officers from the Patrol Operations Division. Five of the complaints were from citizens outside the agency while three were initiated by the Command Staff inside the agency. Below is a breakdown of the complaints:

Complaint Origin	2010	2011	2012
Citizen	5	11	5
Internal	3	2	3
Originating Action			
Traffic Stop	4	2	1
Arrest	1	4	2
Officers Conduct	3	7	5
Disposition			
Sustained	4	6	3
Not Sustained	0	1	0
Unfounded	3	4	2
Exonerated	1	2	3

Definitions

Sustained- The allegation is supported by sufficient evidence to believe the incident complained of occurred

Not Sustained- Investigation discloses insufficient evidence either to prove or disprove the allegation

Unfounded- The investigation disclosed that the act complained of never occurred and therefore is false

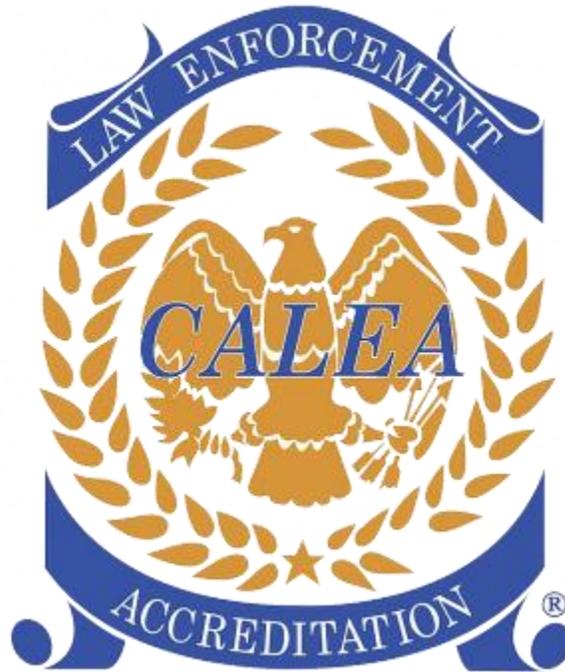
Exonerated- The incident complained of occurred; however, the actions of the staff member were lawful and proper

Vehicle Pursuits

During 2012 the Wilkesboro Police Department had a total of four vehicle pursuits. In 2011 the department had one vehicle pursuit which resulted in a 300% increase in vehicle pursuits. During all of the pursuits the average time of the pursuits was 3.87 minutes with the shortest being .48 seconds and the longest being 7 minutes. The average distance traveled during the pursuits was 2.49 miles with the shortest being .17 miles and the longest being 3.8 miles. Three of the vehicle pursuits occurred during day shift (0700hrs-1900hrs) with one vehicle pursuit occurring during night shift (1900hrs-0700hrs). Two of the four pursuits were initiated due to Careless and Reckless driving, one pursuit was for an Improper U-Turn and a vehicle regulatory violation. One pursuit was initiated while trying to stop a vehicle involved in a shoplifting incident.



Performance

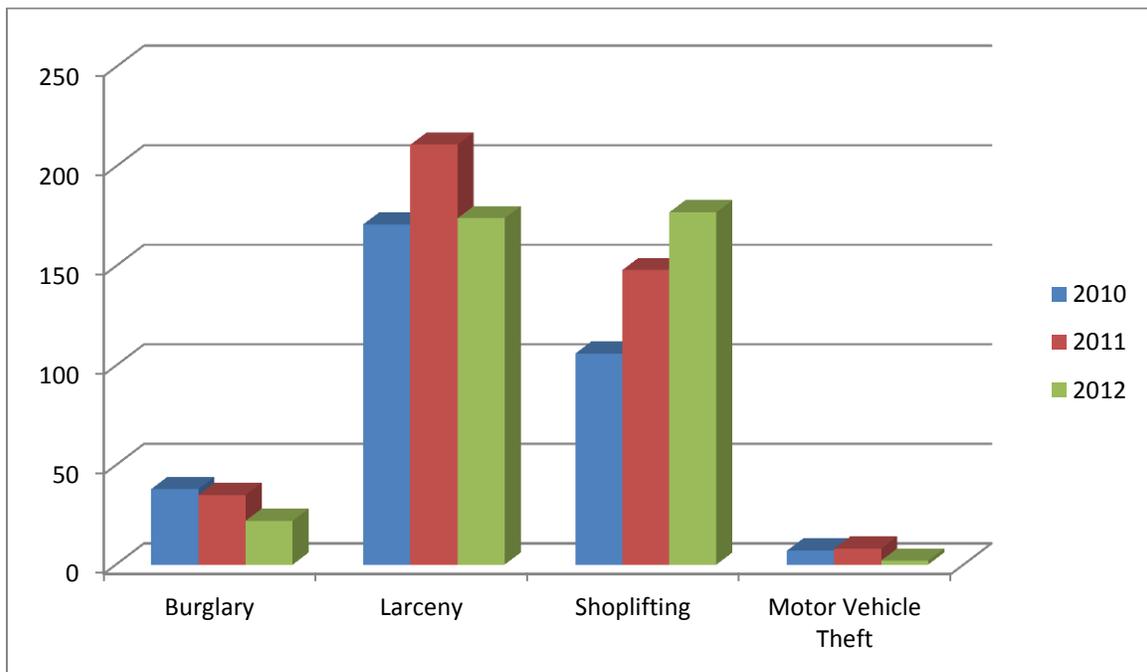


Reports

Crime Index

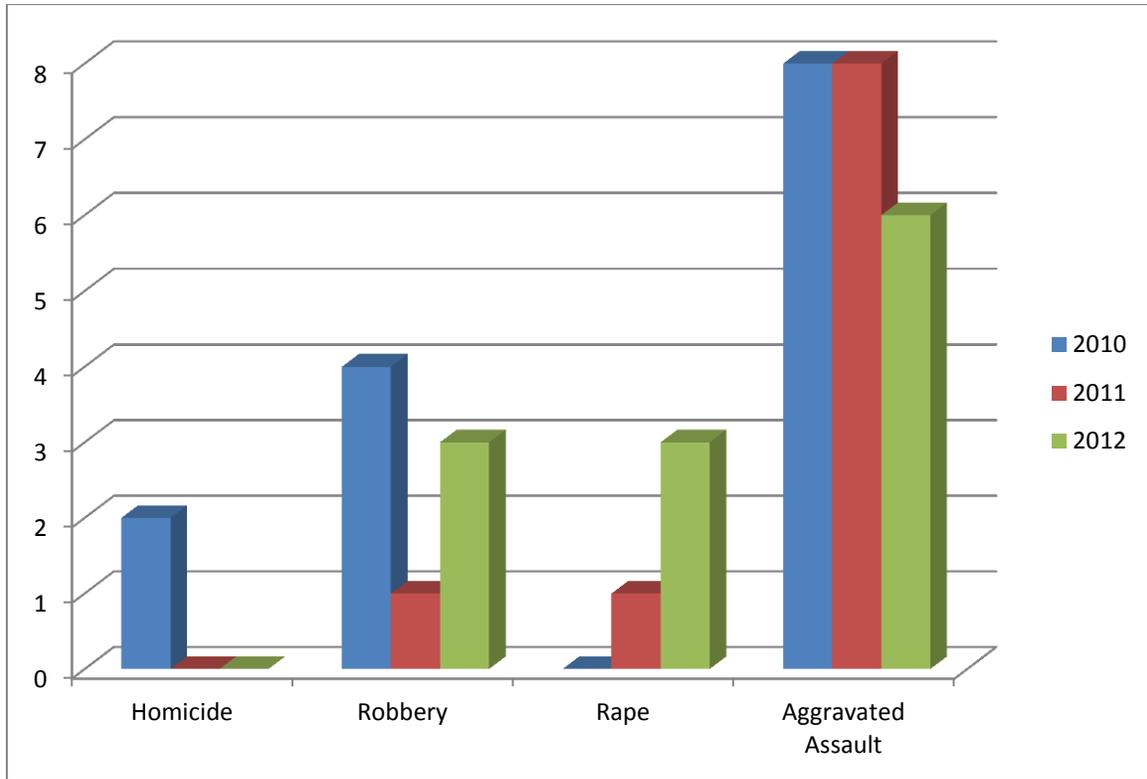
Monthly, the Wilkesboro Police Department sends crime statistics to the North Carolina State Bureau of Investigation (SBI) Research and Planning Division. The SBI and FBI compile the data at the state and national levels into the Uniform Crime Reporting Program (UCR). The UCR program is based on a crime index. The Crime Index consists of seven major crimes selected for their serious nature, their frequency of occurrence and on the reliability of reporting from citizens to law enforcement agencies. The Crime Index includes the violent crimes of homicide, rape, robbery and aggressive assault; and the property crimes of burglary, larceny and motor vehicle theft. The Crime Index is used when comparing crime rates and statistics for various cities, towns and counties across the United States.

Crime Index - Property Crimes



The agency had a decrease in all three Property Index-Crimes. The Shoplifting category was added to the chart due to the fact that this crime is primarily controlled by receiving calls of Shoplifting from large retail stores. The increase is related to the larger number of retail shopping areas moving into the town.

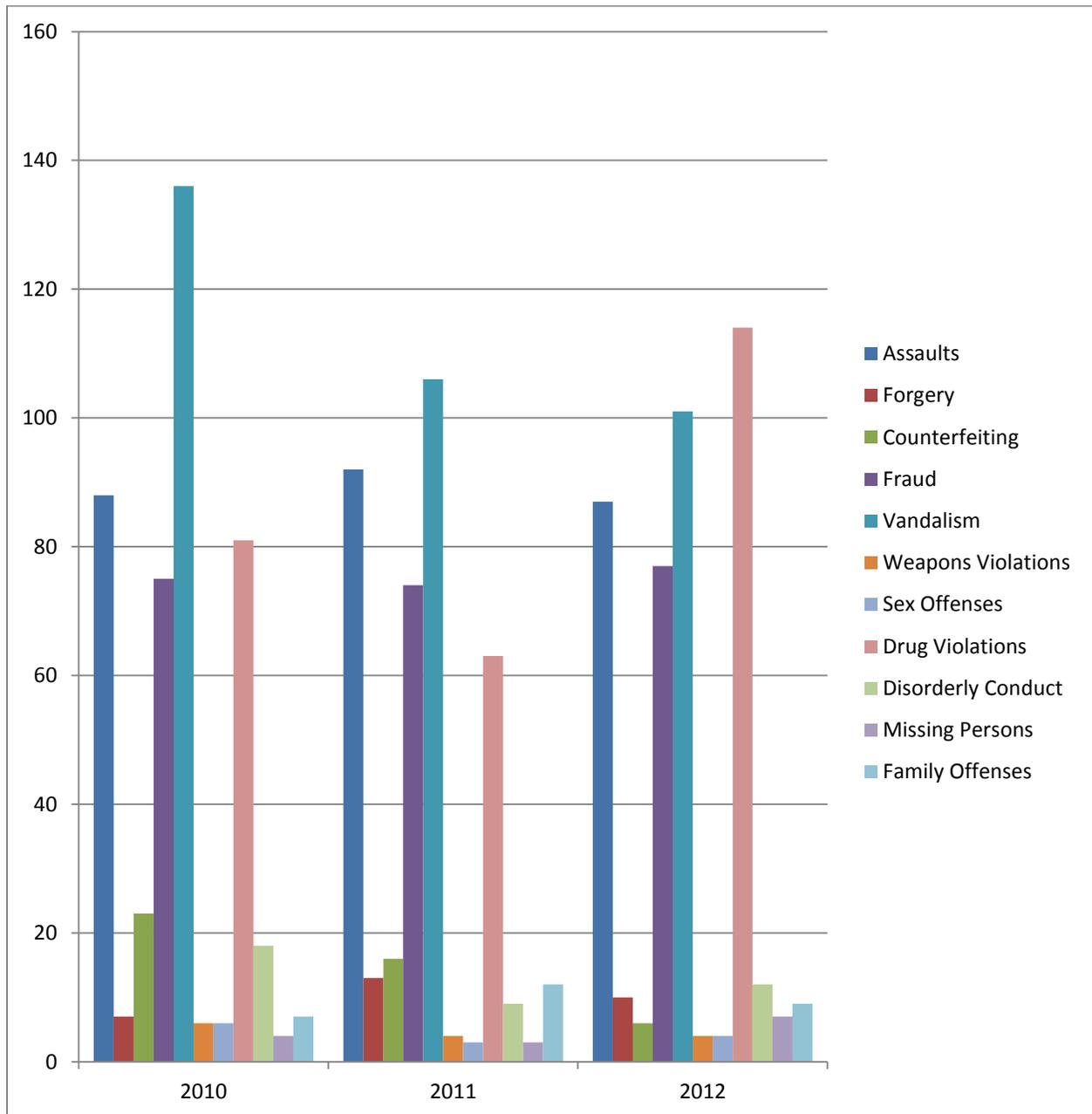
Crime Index - Violent Crimes



The Wilkesboro Police Department did not have any Homicides in 2012, making it two years in a row without a Homicide. In 2012, the department had three Robbery Incidents which was an increase from one in 2011. The department had three total Rape Incidents reported. All three of these incidents were found to be non-creditable and/or victim's refusing to cooperate after further investigation.

Non-Index Crimes

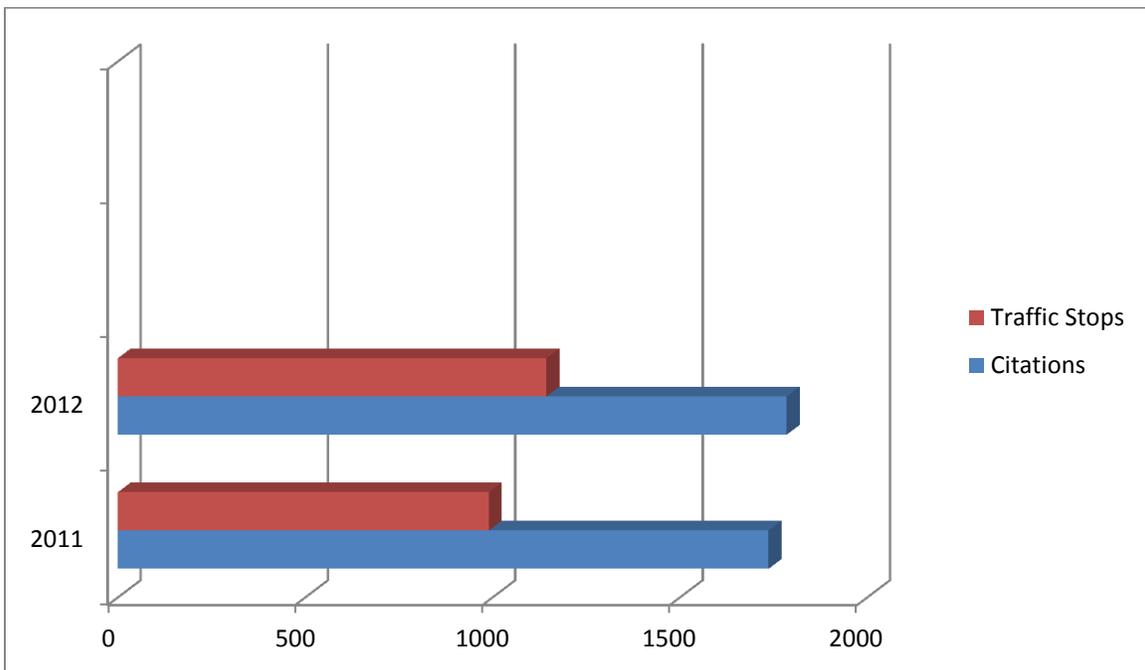
The Non-Index crimes are crimes or incidents reported during the year. These crimes are taken seriously as many times they are an indication of the quality of life in a community.



Traffic Data

Citations

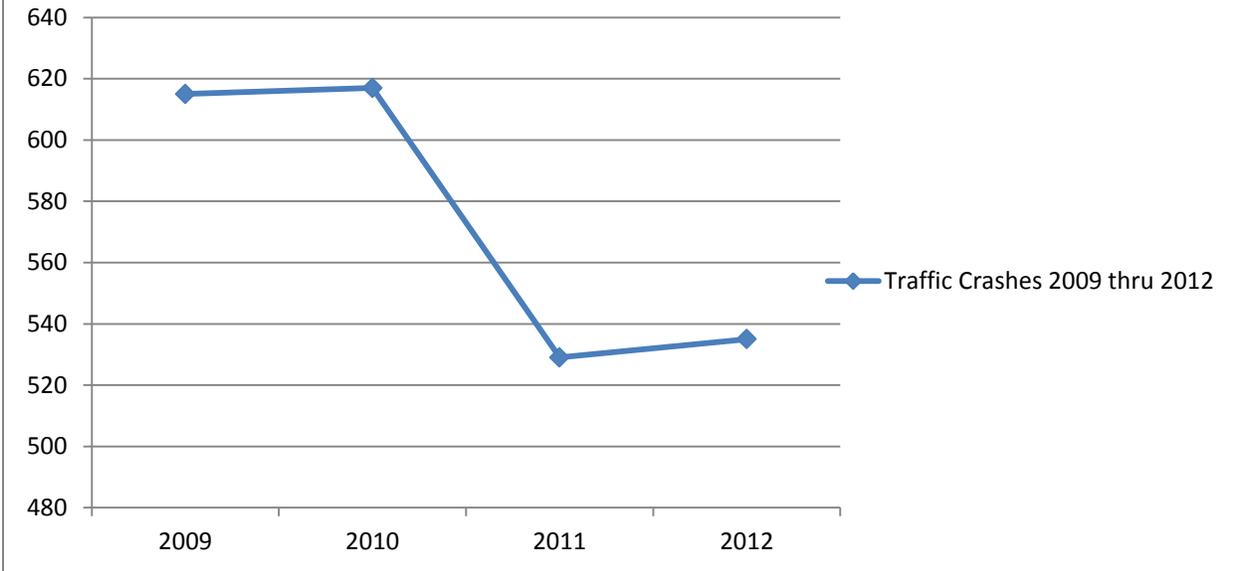
Citations differ from arrests in law enforcement reporting. Citations are primarily issued to offenders charged with infractions or minor misdemeanors that do not require the signing or the posting of bond (waivable offenses). Citations are written for traffic violations, violation of ABC Laws, violations of the Town Ordinances and other minor violations that are not included in the UCR totals for a given year. In 2012, officers of the Wilkesboro Police Department issued 1,785 citations and conducted 1144 traffic stops.



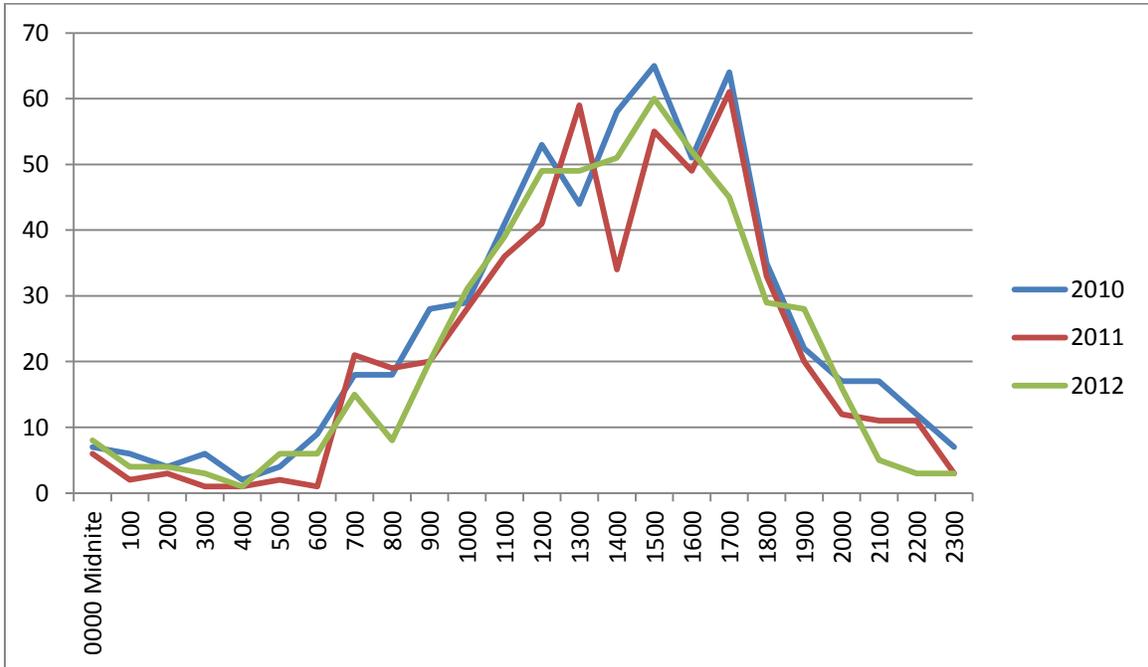
Traffic Crashes

In 2012, officers of the Wilkesboro Police Department investigated 535 traffic crashes, of which none were fatal. In 2011, officers of the Wilkesboro Police Department investigated 529 traffic crashes, of which 0 were fatal. This is a decrease of 88 crashes from the previous year with no fatalities for the past two years. The Town of Wilkesboro has averaged 574 crashes per year since 2009. The decrease can be attributed to the extra traffic officer provided by the North Carolina Governors Highway Safety Program for the past three years.

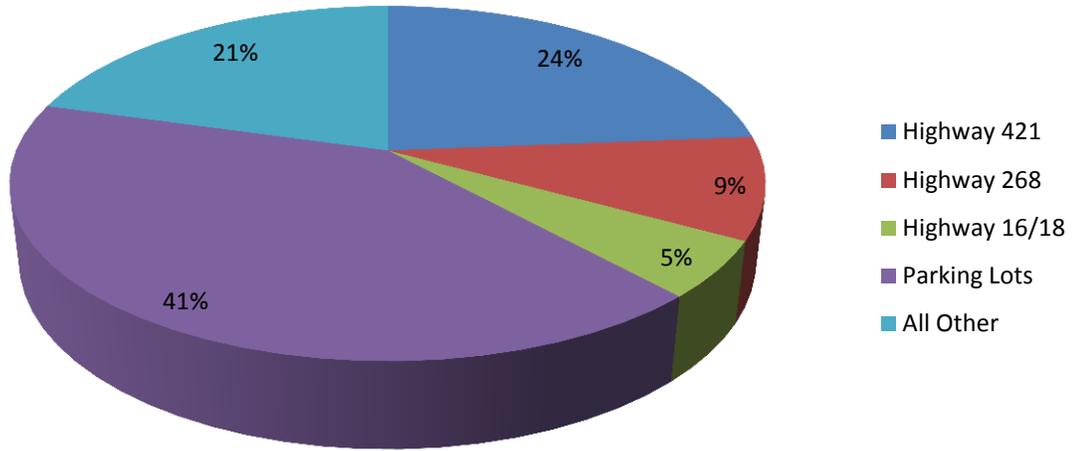
Traffic Crashes 2009 thru 2012



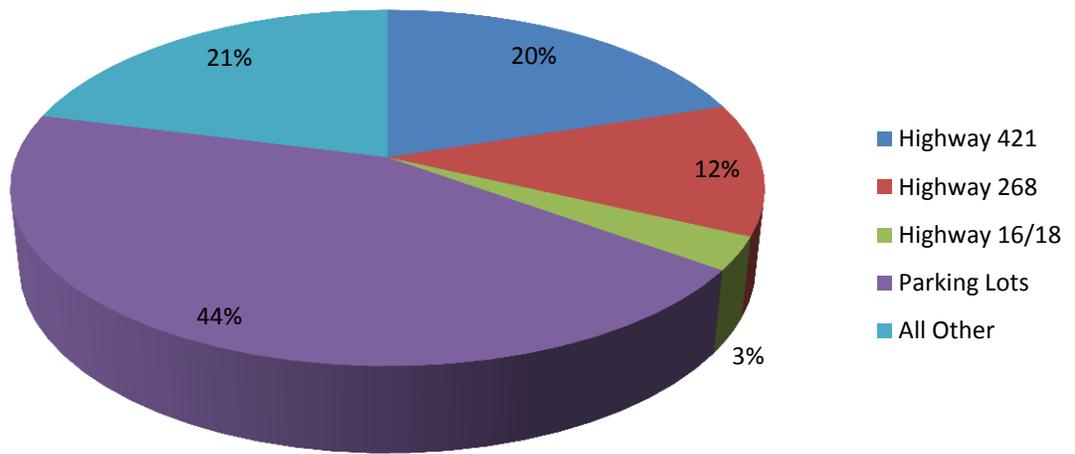
2012 Crashes by Time of Day



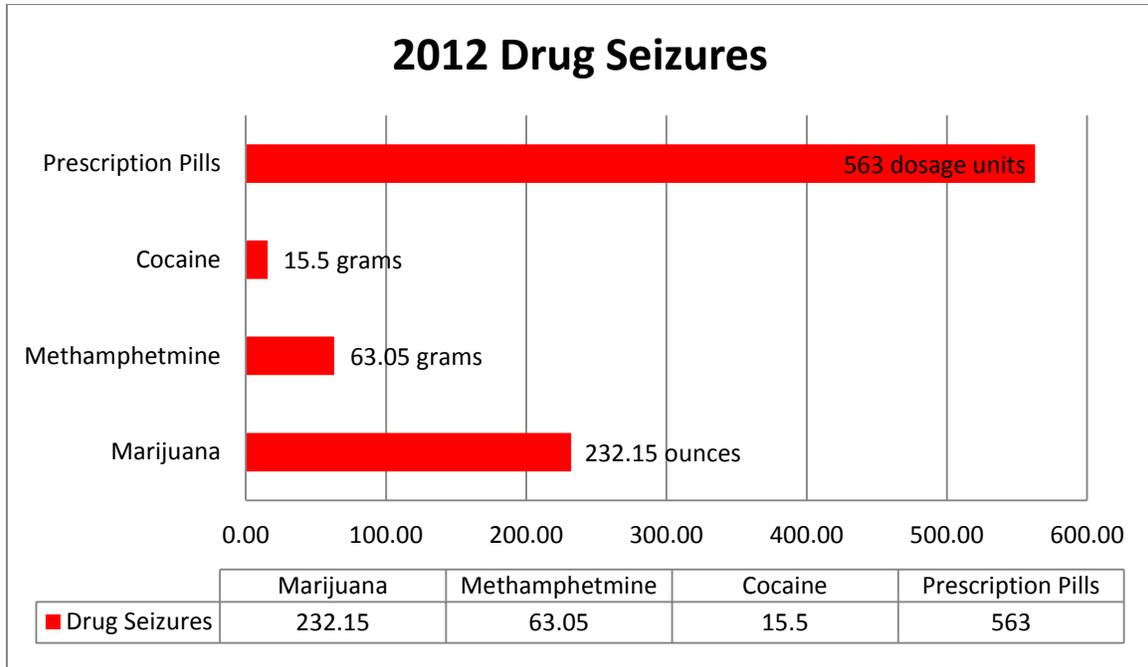
2012 Crashes by Area



2011 Crashes by Area



Illegal Drug Summary Report



During 2012, officers of the Wilkesboro Police Department seized \$17,220.00 cash from a total of 268 drug related arrest. Out of these 268 arrests, offenders were taxed \$40,707.45. The state is responsible for collecting the taxes and returns 75% of the collections to the agency to assist in future drug investigations.



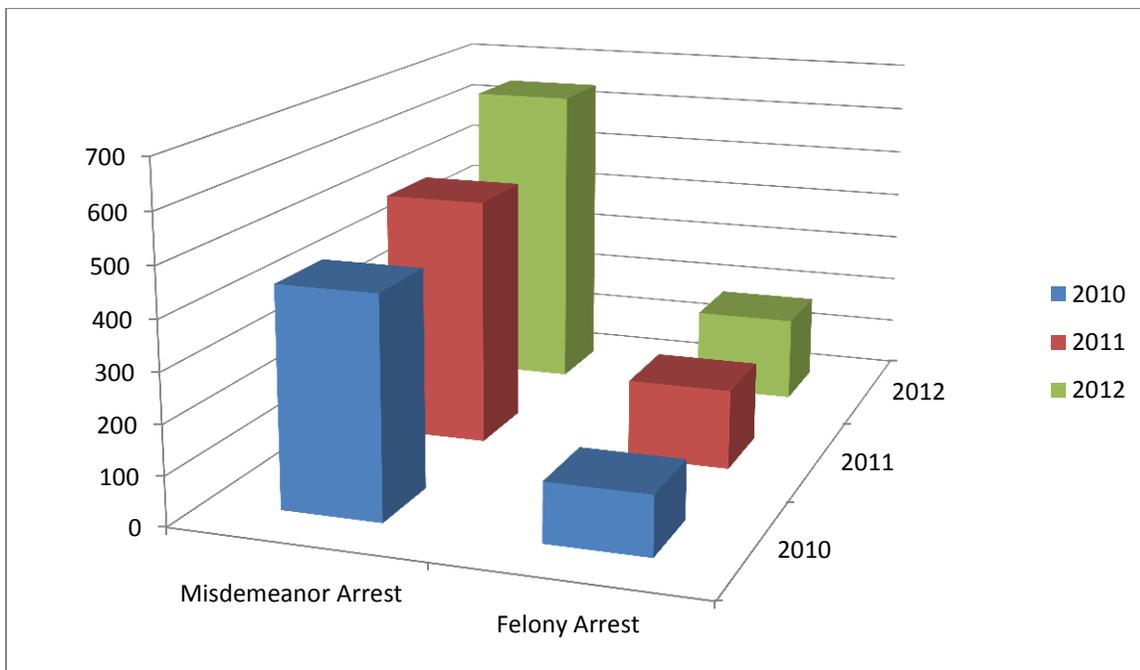
Marijuana and money seized from a drug investigation in 2012.

Misdemeanor Arrest

In 2012, the Wilkesboro Police Department made 641 Misdemeanor Arrest which is a 26.42 % increase from 2011. The department has had an increase of 44.69 % in Misdemeanor Arrest since 2010.

Felony Arrest

In 2012, the Wilkesboro Police Department made 175 Felony Arrest which is a 7.36 % increase from 2011. The department has had an increase of 45.83 % in Felony Arrest since 2010.



Community Service

The Wilkesboro Police Department has maintained the community service philosophy during the declining economic times. These activities have included vacation/residence checks, funeral and business escorts, responding to alarms and emphasis patrols in addition to the daily community policing contacts in retail and residential areas of the Town.



During 2012, the department saw a major drop in business escorts. This drop is mostly due to a local business that called for an escort six days a week, no longer requiring an escort. Alarms, Residence Checks and Assisted Motorist all had an increase from 2011.

Fleetmatics

In 2012, the department initiated a new program called Fleetmatics. This program requires a global positioning system to be installed in all patrol vehicles. With this program the location of all patrol vehicles can be seen at all times on a web-based computer system. The program allows the IT Administrator to set up Points of Interest for officers to patrol these areas throughout the town and logs when the areas are

patrolled. This system also allows officers and telecommunications personnel to see where officers are at during shifts to assist in response times.

Communities In Schools

The department has two officers involved in the Lunch Buddy program at Wilkesboro Elementary School. The Lunch Buddies program is a mentoring program which focuses on at-risk children in kindergarten through 3rd grades. Each Officer spends one lunch period a week at the school eating lunch with the child. The Lunch Buddy program is offered at several elementary schools in Wilkes County. Through their lunches together they build a friendship and the volunteers encourage the child to achieve their highest potential. In addition, Lunch Buddy volunteers serve as positive role models to children who need this extra encouragement and support.



Special Olympics

2012 was a good year for the North Carolina Law Enforcement Torch Run. In May 2012, numerous officers of the Wilkesboro Police Department were joined by those of other agencies to run from Wilkes Community College through Wilkesboro and North Wilkesboro. Wilkesboro Police officers have run the torch through the two towns for many years. Often we are joined by Special Olympians

for portions of the run. Through the agency's involvement with Special Olympics we raised \$2,197.00 in 2012.

Operation Medicine Drop

In September 2012, the Wilkesboro Police Department joined with other local agencies and participated in a statewide initiative called "Operation Medicine Drop." This was the department's second year participating in the program that allows for the collection and disposal of people's unwanted/unused prescription and over-the-counter medication.

Permanent Car Seat Inspection Station

The Wilkesboro Police Department has been registered as a permanent car seat inspection station through Buckle-Up NC and Safe Kids for several years. Being a permanent inspection station our officers install and check car seats to ensure they are properly installed. The agency has three officers that are certified car safety seat technicians. The agency averages installing 125 child safety seats per year.

